MYOB Greentree

Release Notes

version 2022.2

myob

Contents

Introduction

Greentree version 2022.2 includes compliance updates for Australian companies, as well as enhancements for both Australian and New Zealand companies:

- Update to STP component selection.
- The ability to configure search fields in parameters on custom reports.
- Improved performance.
- Improved security.
- Resolutions for various issues and bugs.

Also, fixes have been provided for eRequisitions. New eRequisitions resources need to be applied to replace existing resources on web servers. These resources are available on ftp.greentree.com.

The sections below provide full information on all the changes included in this release.

New Features

Update to STP component selection
Australia only

The ATO requires that an STP component is selected for all transaction types on the **STP Configuration** form. It's important to ensure that STP components have been correctly selected for all transaction types.

For any transaction types that aren't to be submitted via STP, you can now select **Exclude from STP Submission** as an STP component for all transaction types: pay, deduction, tax and employer cost.

> **Note:** If a transaction type is missing an STP component on the **STP Configuration** or **Transaction Type Maintenance** forms, you can still save and exit the form. However, if any STP components are still missing when you try to upload an STP submission, Greentree won't allow you to upload it.

Compliance updates
Australia only

Superannuation

This release updates superannuation guarantee eligibility for the 2022–2023 financial year:

- Superannuation guarantee increases from 10% to 10.5%.
- Maximum super contribution base increases from $58,920 to $60,220.
- The $450 per month threshold for superannuation guarantee eligibility has been removed.

> **Note:** If the 2022.2 upgrade isn't applied to your site, you can apply these superannuation updates manually. Instructions on how to do this will be included in the **Australian Year-End Payroll Processes 2022-2023** document, which will be released separately.

STP lodgement preview

When previewing an STP lodgement as an Excel (.xml) file, all the employee's information is now included in the preview.

Because of the change to the JSON format required by the ATO for STP Phase 2, employer and employee information has been split out into multiple tabs in the XML file:

- Payer Details
- Payee Details
- Remuneration Details (Including Tax)
- Deduction Details

- Superannuation Details
- Fringe Benefit Details.

New format for SBI import file

Greentree has been updated to accept the new format of the import file from the Australian Tax Office's Small Business Identification portal.

Previously, this was a csv file with a single heading for the first row of the ABN, followed by a list of ABNs starting in the second row. It's now a .txt file with multiple sections.

Clearer STP configuration messages

This release makes error messages on the **STP Configuration** form easier to understand.

If you need to enter an **STP Type Code**, the error message now tells you exactly where you need to enter it.
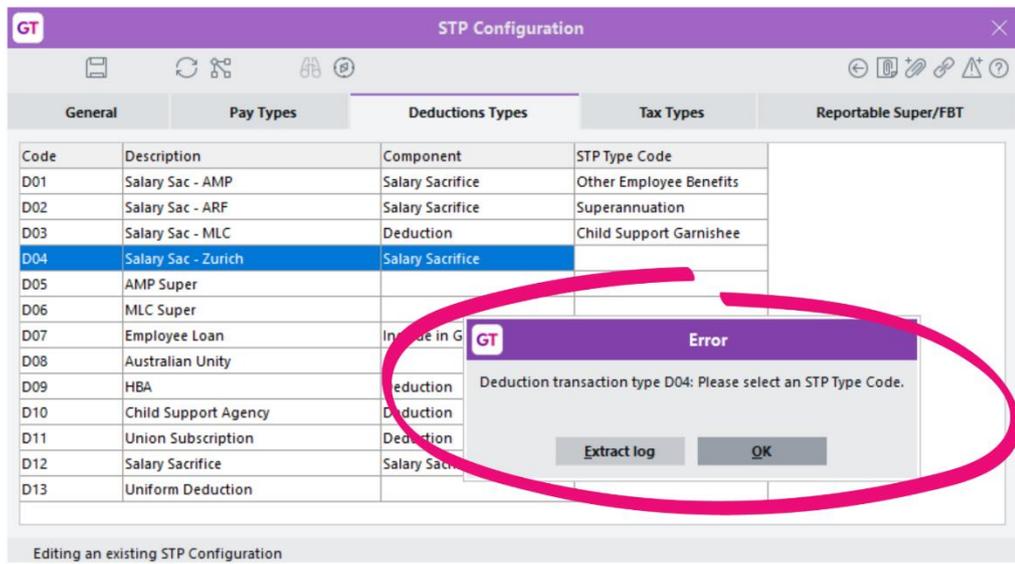
Search fields in custom reports

You can now add search fields to a report. This makes it easier to set parameters when running a report, as you can select from a customer, supplier, invoice etc., without manually typing it out.
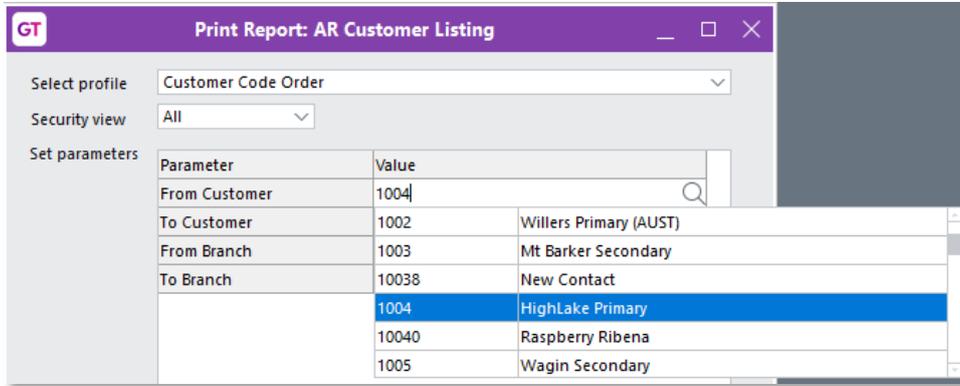
Setting up search fields

Before you can add search fields to a report, you need to set them up on the new **Report Parameter Search Fields Maintenance** screen. To open the screen, go to **System** > **Customisation** > **Report Parameter Search Fields** > **Maintenance**.
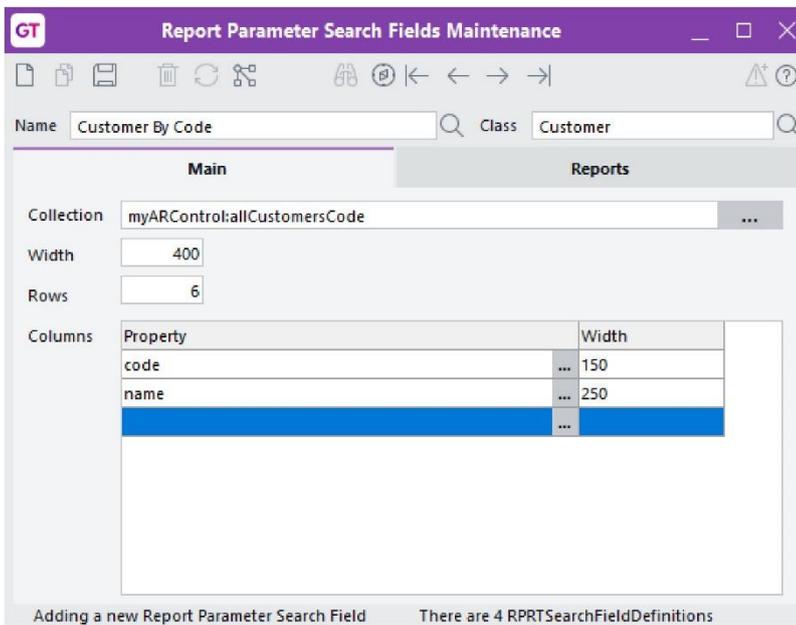
To set up a search field, select a **Class** and enter the **Name** of the search field.

The **Main** tab lets you customise the search field:

- **Collection** – This field defaults from Class Maintenance. If needed, you can enter a different collection.
- **Width** – Adjust the width of the search field.
- **Rows** – Set how many rows are displayed for the search field.
- **Columns – Property** – Select which class properties are displayed in the search field results.

- **Columns – Width** – Adjust the width of the columns displayed in the search field results.

A search field can be used on multiple reports. The **Reports** tab displays which reports use the search field.

Adding search fields to a report

The way to add a search field depends on whether you use the report writer or the new report writer.

Report writer

In the **Edit Parameter** window, set the **Variable type** to **Search** field. Then, click **Add/Edit/View** to choose which search field you want to add.
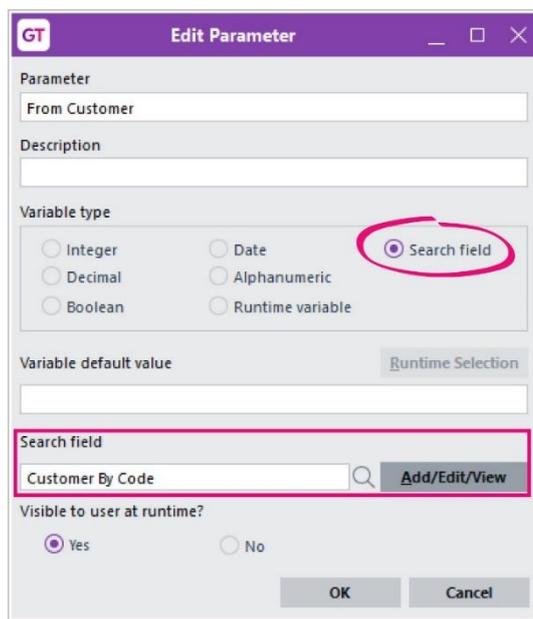
New report writer

In the **Input Parameters** tab, set the **Type** to **Search Field**, then choose which search field you want to add from the dropdown next to the **Initial Value** field.
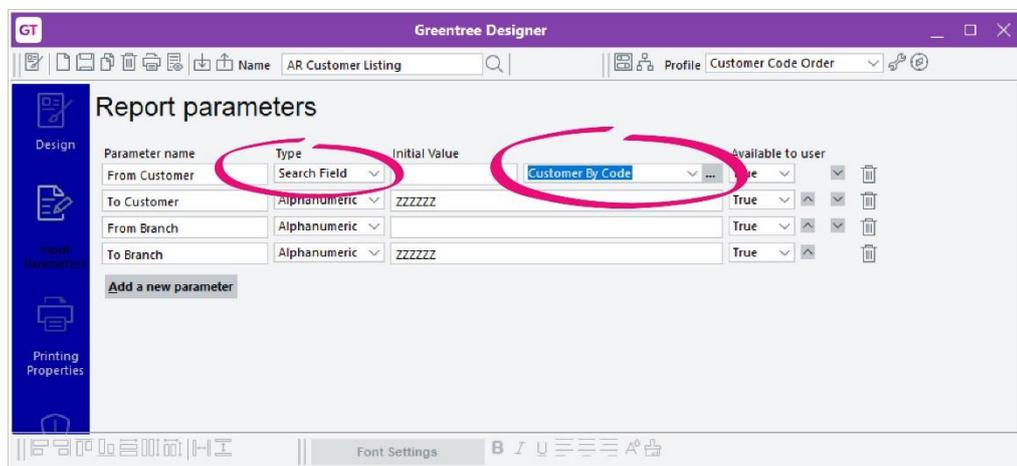
Exporting and importing search fields

On the new **Report Parameter Search Fields Import/Export** form, you can export report parameter search fields from one Greentree system to another.

To open the form, go to **System** > **Customisation** > **Report Parameter Search Fields** > **Import/Export**.

Performance improvements

Enterprise search

This release improves the performance of enterprise search when there are many partial word matches.

Windows client applications

Windows client applications and task queues now start more quickly in heavily customised systems. This resolves an issue where background applications supporting 3D live panels in workflow desktops weren't starting correctly.

Faster loading on General System Preferences form

The **General System Preferences** form now loads faster, thanks to changes to font selection on the following forms:

- **Business Analysis Design**
- **New Report Writer**
- **WebView Style Maintenance**
- **Workflow Desktop 3D Live Panels attributes**.

These changes include a new look for the toolbar at the bottom of the forms.
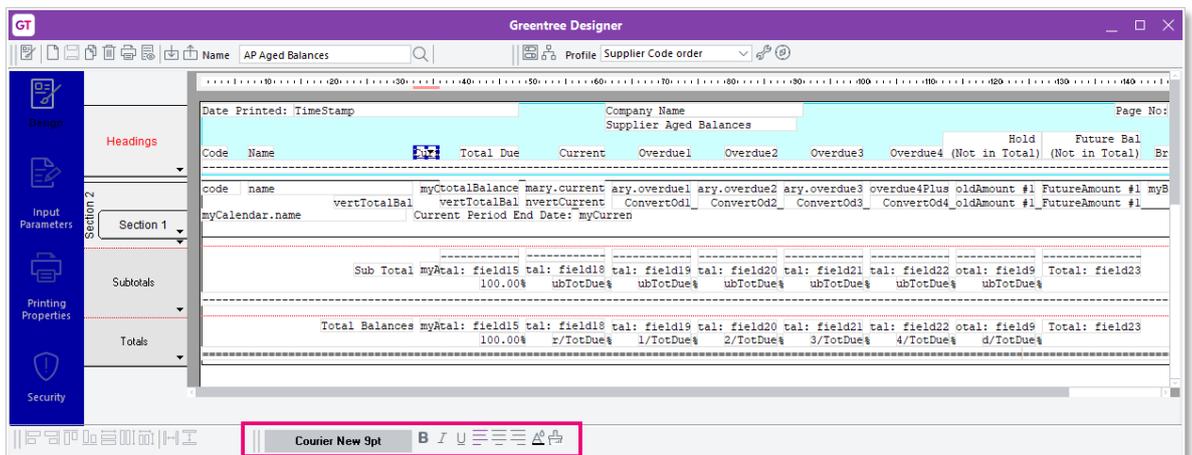
When you click the font name in the toolbar, a new font selection window opens.
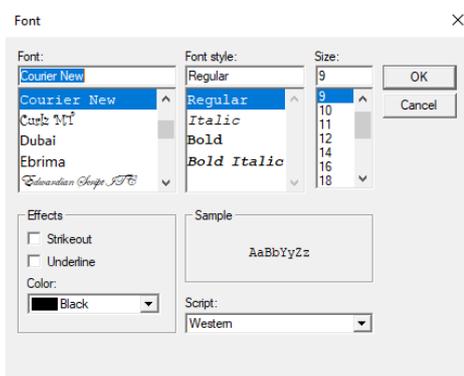
Security improvements

Lockouts after failed login

In Greentree Browser, user accounts are now better protected against automated attacks, thanks to the new **Apply IP address lockouts to Browser** setting. If a user or an attacker repeatedly fails to log in with incorrect login details, they are temporarily locked out of Greentree.

Administrators can change how many failed login attempts trigger the lockout and how long it lasts on the **Account Settings** tab of the **General System Preferences** form. By default, the feature is enabled. They can also end a lockout early by clicking **Clear Lockouts**.

Also, this release enhances an administrator's ability to investigate and report on user login history. New properties capture the IP address of logins to Greentree Browser and other clients. They also identify failed login attempts that trigger user and IP address lockouts. Administrators can view and report this information by using Query Designer.

Resolved Issues

Greentree Desktop

Problem ID	Description
00011491	There was an issue when saving emails retrieved from the **Inbound Filing** form in CRM. Emails were being saved as .mht files, which excludes the email's subject. This has been resolved. Emails are now saved as .eml files.
00011136	If there were no GL budgets set up, running a financial report would cause an error with a potentially confusing message: "An error has occurred (1090) Attempted access via null object reference." This has been resolved. The error message text is now: "No budget found in GL Module control for company X."
00011379 00011429	(Australia only) When setting up STP reporting for a non-employee contractor, there was no field where users could enter an ABN. This has been resolved. The **Tax File Number** field now changes to the **ABN** field for contractors with the following settings: • **Income Type** set to **Salary and Wages** • **Category** set to **ATO-Defined** • **Option** set to **Non-Employee**.
00011202	On the **Pay Entry** form, changing pay periods to a number higher than 1.00 could an error: "A pay calculation is already in progress." This has been resolved.
00011424	On the **Duplicated Applicants** form in HR Recruitment, using search fields could cause an error: "An error has occurred (1011) The requested property is not defined for this object class." This has been resolved.
00011526	A change has been made to allow very long strings to be returned by custom scripts to FREE. The previous limit of 500,000 characters has been extended to approximately 1,000,000,000 characters.
00011110 00011447 00011490	Issues with the scroll bar when viewing an attachment list have been resolved.
00011022	When submitting an STP file from a site with the Star Quad modification, a deadlock error could occur. This has been resolved.
00011426	When calculating depreciation based on the useful life of the asset, the asset's purchase/opening balance date was used, rather than the

	effective date of depreciation. This cause depreciation values to be incorrect. This has been resolved.
00011134	When setting up a new user in a team that uses WebView, a 1310 error could occur, which prevented new users from being created. This occurred when there weren't any available licences to assign to the new user. The error message has been updated to clarify what the cause is: "You have exceeded the number of WebView Designer user licenses."
00011137	On the **Custom** tab of the **Customer Maintenance** form, the **Customer fields** list wouldn't show all the fields. This occurred if you resized the form so that there were two rows of tabs, instead of one row. This has been resolved.
00010613	Previously, a user was able to change their **Profit Centre Group** setting, allowing them to see jobs they don't have permission to see. This has been resolved. Now, only a super user can change a **Profit Centre Group** setting.
-	There was an issue with completed report tasks that could lead to a large number of unwanted instances of two classes. This has been resolved. The issue no longer occurs, and historical data has been fixed. It's still recommended to routinely purge old tasks. See the **Clear Print and Task Queues** task on the **Task Scheduler** form. After upgrading to version 2022.2, it's good to compact the AHData and TMQueue files using the Compact database files system script.
00011679	When using OAuth2 for CRM Inbound Filing, a 1048 error prevented Greentree from retrieving emails from Microsoft Outlook. This has been resolved.
00011594	On the **POS Transaction Entry** form, after receipting a sale, the **Date** field would be blank. This has been resolved. The **Date** field now resets to the current date.
00011545	For users running 3D live panels in workflow desktops, shutting down Windows client applications could cause the applications to crash. This issue occurred when users were forced out of their session due to inactivity or because an administrator used the **Remove User** feature. This has been resolved.
-	When revaluing an asset, tax depreciation would calculate incorrectly. This has been resolved.

Greentree Browser

Problem ID	Description
00011580	If a user only had access to Browser Client (Licence count) and it's the first module listed, then user wasn't able to access the correct modules in Browser. This has been resolved.

eDocs

Problem ID	Description
00011415	When an email was unsuccessfully imported and failed to turn into an eDoc, users could no longer open the email. This has been resolved. Now, the email is saved as an .eml file against the log entry shown on the **Source Script Run Log** form. Double-clicking the log row in the table opens the email as a temporary file in the user's default application for viewing .eml files.
00011393	Opening an eDoc that wasn't assigned to a company could cause an error: "An error has occurred (1090) Attempted access via null object reference." This has been resolved.
00007086 00009116	An eDoc could be assigned to a user who doesn't have access to eDocs. This has been resolved.

eModules

Problem ID	Description
00011421	When approving a requisition, a potentially confusing message would open: "WARNING! This requisition will be approved. Please press 'OK' to cancel or 'CANCEL' to abandon approve." This message has been updated to: "WARNING! This requisition will be approved."
00011325	Custom tree branches can now be selected in eRequisitions.

Known issues

Accessing latest online help

When accessing the Greentree online help via the **Help** > **Online Help** menu option, you're taken to an older version of the help. We're investigating this issue. In the meantime, you can access the latest help by clicking the help icon () in the top-right corner of a form.