

MYOB Advanced

Release Notes

2017.1.11

myob

Contents

Introduction	1
What's New in this Release?	1
Installing this Release	1
New Features	2
Payroll Updates	2
Upgrade Notice.....	2
NZ Tax Updates	2
Update to the IR348 EMS.....	3
Update to Entitlement Balances	3
Snapshot Management Updates	3
New User Roles.....	4
System Lockout Mode	5
Schedule Lockout Screen.....	5
System Behaviour During a Lockout.....	5
Ending the Lockout.....	7
Resolved Issues	8
Known Issues	11

Introduction

Welcome to the 2017.1.11 release of MYOB Advanced.

What's New in this Release?

The 2017.1.11 release updates the Advanced Payroll module for the new NZ financial year and introduces new features designed to improve system reliability when snapshots are taken and restored. This release also addresses issues identified in previous versions.

Installing this Release

The 2017.1.11 release is automatically deployed to all production accounts.

Note: An updated licence is required to enable configuration options for the new features. While accounts in our managed environment will have their licences updated automatically, a local installation must be updated manually by navigating to the Licence Maintenance (SM.20.15.10) form and clicking the **Update Licence** button.

New Features

Payroll Updates

Upgrade Notice

This release includes updates to the terminations feature (currently in beta). If you have any open pays containing a termination when your site is upgraded to version 2017.1.11, you will need to open the Termination window from the Employee's Current Pay Window, delete the termination using the toolbar button, then close and re-open the Termination window to re-create the termination. This ensures that the termination will contain all of the information required by the upgraded termination function—errors will occur if you attempt to process the pay without re-creating the termination.

NZ Tax Updates

This release includes the following tax compliance updates for the 2018-2019 New Zealand financial year.

ACC Rates and Thresholds

Changes to ACC come into effect on 1 April 2018. MYOB Advanced has been updated to incorporate the following changes:

Detail	Current Value	New Value
ACC earner levy rate	1.39%	1.39%
ACC income maximum	\$124,053.00	\$126,286.00
Maximum ACC earner levy	\$1,724.33	\$1,755.37

These changes affect all tax code calculations.

Student Loan Thresholds

This release updates the student loan thresholds for the 2018–2019 financial year. The new thresholds are:

Period	Value
Annual	\$19,448.00
Monthly	\$1,620.66
4-weekly	\$1,496.00
Fortnightly	\$748.00
Weekly	\$374.00

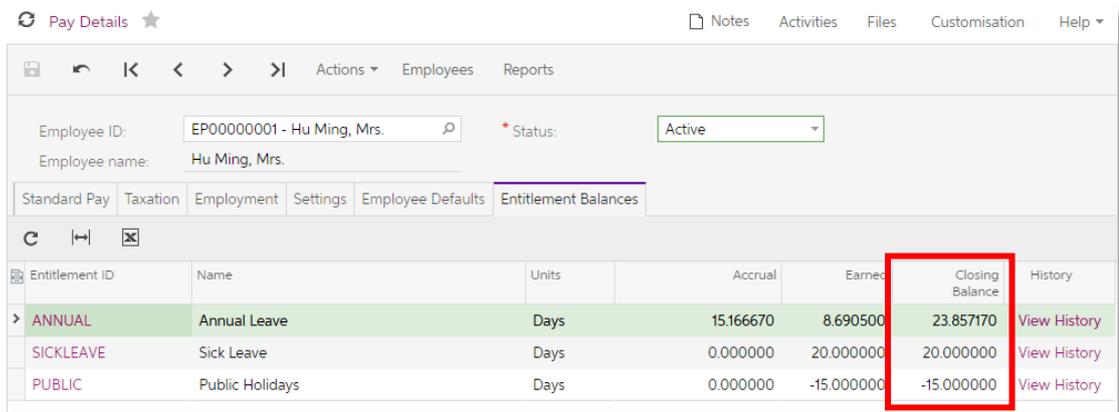
Update to the IR348 EMS

NZ only

This release updates the IR348 Employer Monthly Schedule (EMS) format to comply with the latest specification from the IRD. The field “Payroll package and version no. identifier” has been changed to the format “MYOB ADVP xxxx.yy” where xxxx.yy is the MYOB Advanced version number.

Update to Entitlement Balances

A **Closing Balance** column has been added to the Entitlement Balances tab of the Pay Details form (MP.PP.23.10):



The screenshot shows the 'Pay Details' form for Employee ID EP00000001 - Hu Ming, Mrs. The 'Entitlement Balances' tab is active, displaying a table with the following data:

Entitlement ID	Name	Units	Accrual	Earned	Closing Balance	History
ANNUAL	Annual Leave	Days	15.166670	8.690500	23.857170	View History
SICKLEAVE	Sick Leave	Days	0.000000	20.000000	20.000000	View History
PUBLIC	Public Holidays	Days	0.000000	-15.000000	-15.000000	View History

The new column displays the total of the **Accrual** and **Earned** balances.

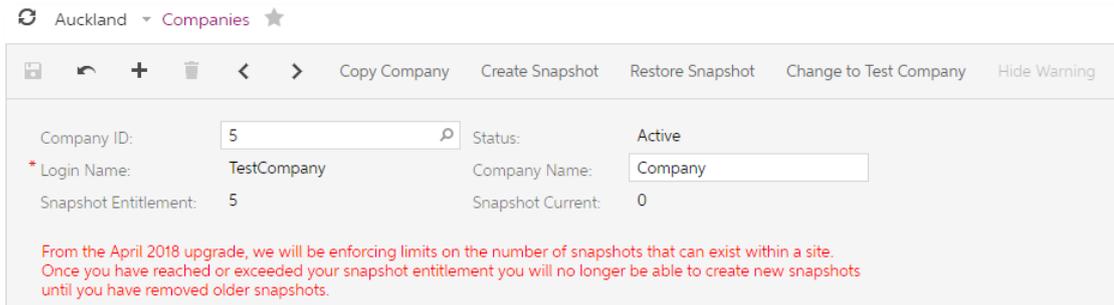
Snapshot Management Updates

This release includes updates to the management of snapshots in the MYOB Advanced system.

To avoid the increase in database size and performance issues that can occur when a large number of snapshots exist in the system, each MYOB Advanced site will receive an entitlement of five snapshots. (The entitlement is per site, not per company.)

Note: At present, this entitlement is not enforced—a warning appears if a site is exceeding its entitlement, but it will still be possible to create new snapshots. Enforcement of snapshot entitlements will be introduced in a future release, scheduled for April 2018.

The snapshot entitlement and current number of snapshots is now displayed on the Companies form (SM.20.35.30):



Auckland ▾ Companies ★

Copy Company Create Snapshot Restore Snapshot Change to Test Company Hide Warning

Company ID: 5 Status: Active

* Login Name: TestCompany Company Name: Company

Snapshot Entitlement: 5 Snapshot Current: 0

From the April 2018 upgrade, we will be enforcing limits on the number of snapshots that can exist within a site. Once you have reached or exceeded your snapshot entitlement you will no longer be able to create new snapshots until you have removed older snapshots.

In addition to the snapshot entitlement, this release adds the following snapshot management features to guard against issues that can occur when snapshots are taken or restored while users are still logged in:

- Snapshots can only be performed by users with the new Lockout Manager or Snapshot User roles—see “New User Roles” below.
- Snapshots can only be performed when the system is locked out—see “System Lockout Mode” on page 5.

New User Roles

This release adds two new User Roles: Lockout Manager and Snapshot User. These roles are required for users who want to set up a system lockout or work with snapshots.

Note: Only the PartnerSupport user and users with the “Full User” licence type can be assigned these roles.

Users with the Lockout Manager role can:

- schedule a lockout for snapshot work or another reason
- log in when the system is locked out for any reason and perform any action

Users with the Snapshot User role can:

- schedule a lockout for snapshot work only
- log in when the system is locked out for snapshot work and perform snapshot actions only

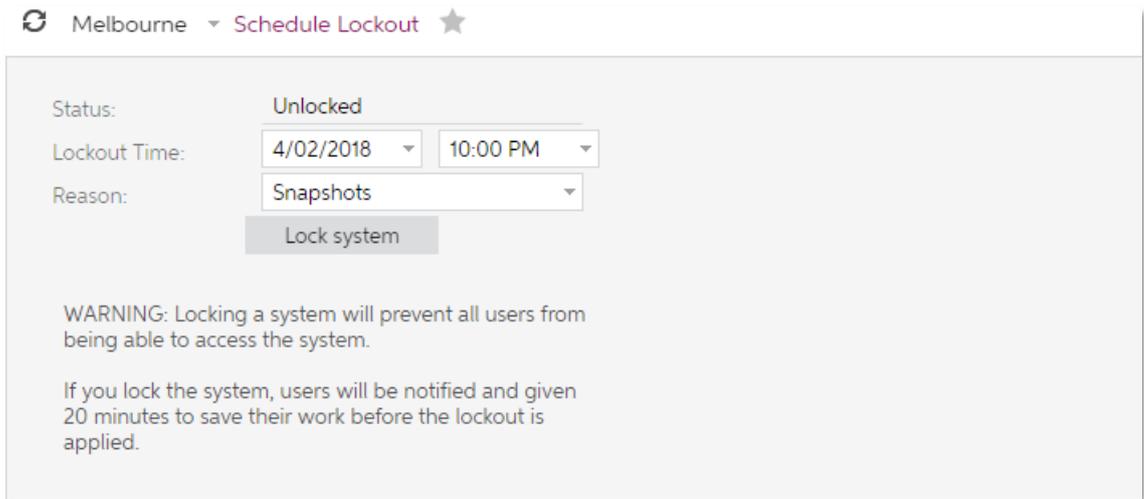
Note: These roles are not applied to any existing users by default. After a site is upgraded to version 2017.1.11, you will need to assign these roles to users as appropriate.

System Lockout Mode

This release adds the ability to put an MYOB Advanced in lockout mode, so that maintenance can be performed, such as creating and restoring snapshots, making configuration changes or installing customisations.

Schedule Lockout Screen

To put the MYOB Advanced system in lockout mode, a lockout must be scheduled on the new Schedule Lockout screen (MB.SM.20.35):



Melbourne ▾ Schedule Lockout ★

Status: Unlocked

Lockout Time: 4/02/2018 10:00 PM

Reason: Snapshots

Lock system

WARNING: Locking a system will prevent all users from being able to access the system.

If you lock the system, users will be notified and given 20 minutes to save their work before the lockout is applied.

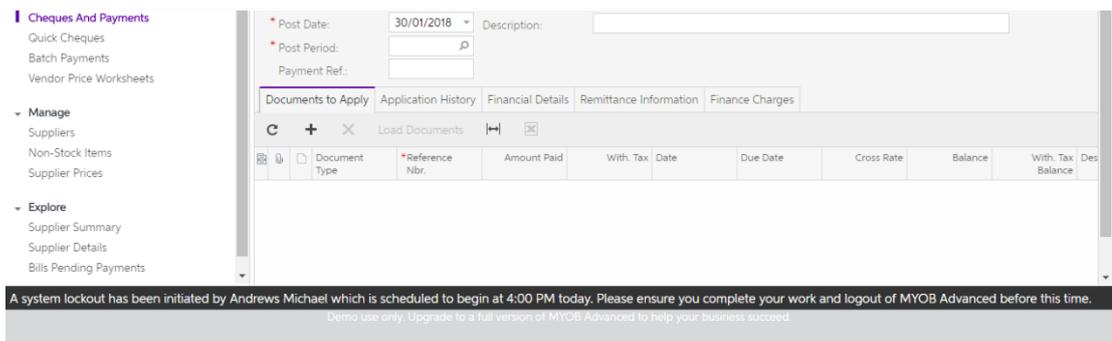
To schedule a lockout:

1. Set the time when the lockout will begin. This must be at least 20 minutes into the future, i.e. a warning period of at least 20 minutes is required.
2. Set the reason: Snapshots or Other. This affects which user roles will be able to log in during the lockout (see “New User Roles” above). Users with the Snapshot User role can only log in if the reason is set to “Snapshots”.
3. Click **Lock system**.

Once a lockout has been scheduled, the Status will change to “Lockout pending”.

System Behaviour During a Lockout

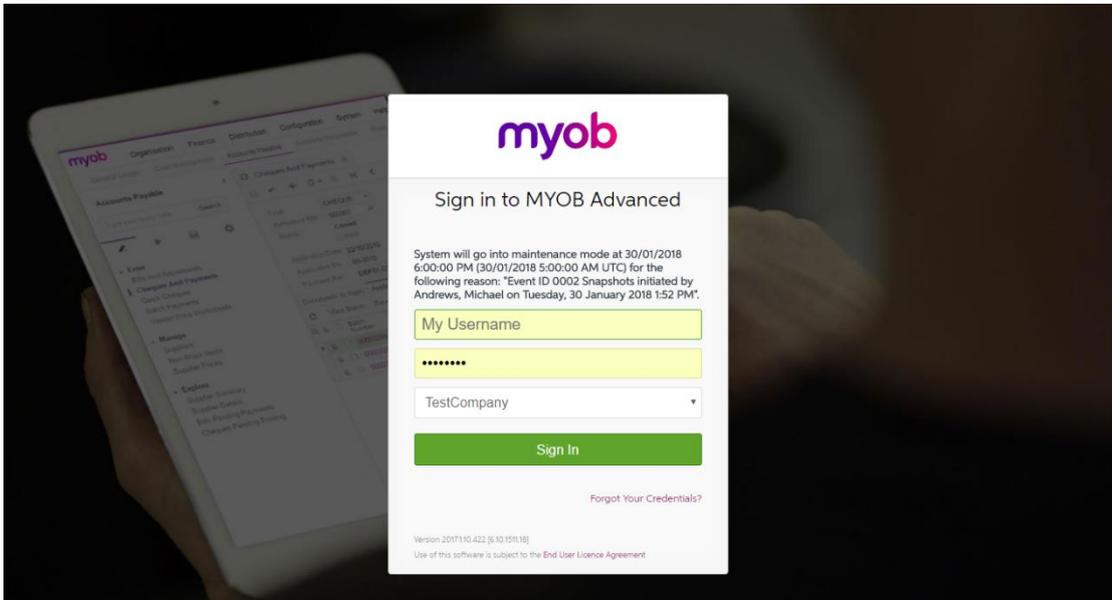
When a lockout has been scheduled, a warning message will display at the bottom of all screens for all currently logged in users:



Users are instructed to save their work and log out before the start of the lockout period; any users who are still logged in at the start of the lockout period will be redirected to a maintenance screen.

Note: Any scheduled actions or running processes will be halted while the system is locked out.

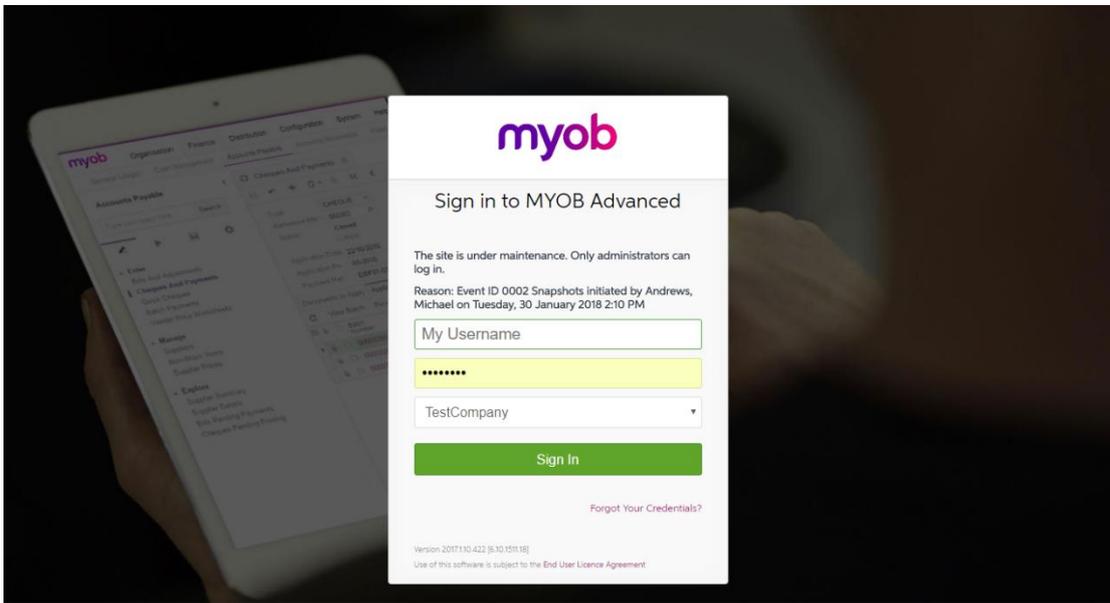
The MYOB Advanced login screen displays a similar warning:



When the lockout takes effect, any users who are still logged in will be redirected to a screen showing a maintenance message, and will be unable to access any MYOB Advanced screens:

**Site is under maintenance and can not be accessed at this time.
Reason: Event ID 0002 Snapshots initiated by Andrews, Michael on Wednesday, 31 January 2018 1:35 PM**

Any users who attempt to login during the lockout will see the usual login screen displaying a message indicating that only users with the Lockout Manager or Snapshot User roles can log in:



Users who have the required role can log in as normal. Once logged in, users with the Snapshot User role can manage snapshots and users with the Lockout Manager role can perform any action.

Ending the Lockout

Once all maintenance work is complete, a user must go to the Schedule Lockout screen and click **Unlock** to end the lockout and allow all users to log in as usual. Users with the Lockout Manager role can end any lockout, while users with the Snapshot User role can only end lockouts where the reason is set to “Snapshots”.

Once the lockout ends, any users who were logged in at the time will be automatically redirected to the screens they were using before the lockout began.

Resolved Issues

The following table details the issues that are addressed by this release.

Problem ID	Description
Finance	
149080611454 152393064551 148456660251	Fixed Assets transactions always posted to the MAIN branch for assets linked to a different branch when created/imported logged in as MAIN branch, regardless of the branch selection on the asset. This has been resolved.
150539714224 150475387631	In some cases, the error "Value cannot be null. Parameter name: key" occurred when attempting to open a payment batch. This has been resolved.
152417207119 152393064531	An "internal server error 500" error message occurred when trying to attach a document to an AP Bill via REST API. This has been resolved.
146656387315 146641248431	Prepayments created from a purchase order in a foreign currency could have incorrect line amounts, causing an incorrect AR balance. This has been resolved.
147056484437 147030981181	Cash Sales to customers that has a prompt payment or settlement discount did not calculate the discount correctly. This has been resolved.
147679886629 147555731321	If a Deferral Schedule existed for an AP bill and an AR invoice that had the same Reference Number, and error occurred when trying to edit either schedule. This has been resolved.
Distribution	
153030820700 152999529281	When attempting to correct a shipment by clicking the Correct Shipment action on the Shipments form (SO.30.20.00), the error message "Cannot Delete line with Shipment" could appear. This has been resolved.
147996722176 147037361581	Discount conditions set on customer price groups were not flowing through to sales order lines. This has been resolved.
146045450337 145374764034	In some cases, setting filters on the Inventory Transaction History form (IN.40.50.00) returned no transactions, even though there were transactions that matched the filter. This has been resolved.
148375782357 146919884931	Using the API to create a shipment with a large number of lines (over 200) could fail with a timeout error. This has been resolved.
148059204297 150475387631	Errors occurred intermittently when copying quotes to sales orders. This has been resolved.
145836243833 145776358701	The Revision select window on the Kit Assembly form (IN.30.70.00) could show revision options for the wrong kit. This has been resolved.
139343286102 138706916391	In some cases, after a sales order was converted to a purchase order, the new purchase order did not have the correct location. This has been resolved.

Problem ID	Description
149174693032 150164841706	After creating a sales order quote (QT) in a foreign currency, then generating a sales order (SO), then an invoice, then invoice would have the foreign currency amounts, but would be in the base currency. This has been resolved.
150193746620 149884157221	When a landed cost was added to a purchase order receipt with an incorrect date (e.g. a date in a period that did not exist), the receipt would release, but the landed cost part would generate an error message and would then be stuck in the 'Unprocessed' state. This has been resolved.
Payroll	
151504264731 151502150031	<p>When an IR348 EMS file generated by MYOB Advanced was uploaded to the IRD, the error message "The total of the employees' gross earnings does not match the employer total in the top line of the schedule. Check that the schedule totals are correct." appeared. (This error did not prevent the file from being uploaded.)</p> <p>This has been resolved; the EMS report "Total gross earnings" now equals the total of the individual rows' "Gross earnings".</p> <p>Note: This will sometimes result in a different value than the total Gross Earnings displayed on the EMS batch screen (MP.PP.50.02), due to the cumulative value of the truncated cents.</p>
153540325072 153414743191	When submitting a TFN Declaration from the Pay Details form (MP.PP.23.10), an error occurred if the related employee had no details in the Address Line 2 field on the Employees form (EP.20.30.00). This has been resolved; the mandatory validation on the Address Line 2 field has been removed.
151459233242 151302081291	MYOB Advanced allows 8-digit and 9-digit IRD numbers for reportable branches; however, IR 345 EDF files created for a branch with an 8-digit number contained a blank/null IRD number and were rejected by IRD website. This has been resolved; 8-digit IRD numbers are padded with a leading zero.
151235884960 151215179541	If a company switched from using the PaySuper service to manually submitting SAFF files, it could not switch back to PaySuper. This has been resolved.
152622195279 152597101711	The upcoming year was not available for selection when creating IRD reports, e.g. it was not possible to create reports for 2018 at the end of 2017. This has been resolved.
-	When a site was using the Projects module, and using Account Groups to report relevant amounts, Payroll journals didn't set the relevant Non-Project code, which meant that the related GL Journal transactions were unable to post successfully. This has been resolved; the Non-Project code is now set correctly.
System and Platform	
150477462455 153675401821 152385460581 150977065031 150667367721 150654188961 150439994781	When sending an email, if a user began typing an address to into the To field, then selected an address from the selections that appear, the email would become unable to send. (Selecting an address by clicking the search icon next to the To field and selecting an address from the search window did not cause this error.) This has been resolved.

Problem ID	Description
148997575906 151178697851 150798931922 150706544747 150264193221 148467438091	It was not possible to create or edit Export Scenarios for bank files. This has been resolved.
148310941958 151384322841 149676413497 149281335732 148000285691	In some cases, there could be a difference between the values displayed on an invoice in the print preview, and the values displayed on the invoice when it was emailed. This has been resolved.
146829513397 146797981081	Automated schedules set up with the Starts with condition did not work correctly, and schedules set up with the Ends with condition behaved as though they were using the Starts with condition. This has been resolved.
150397809513 150164841706	This release includes performance improvements that speed up the process of importing and releasing large numbers of AP records.
141445355116 141151952431	: The error message "Error #30 cannot generate the next number for the INREPLENSH sequence" appeared when an automatic schedule attempted to run the inventory replenishment process. This has been resolved.

Known Issues

The following known issues and breaking changes have been identified in this release.

Partner users visible on some forms

User accounts with the licence type MYOB_Partner and the Admin account used exclusively by MYOB are hidden from all other users; they do not appear on user selection lists. However, these user accounts will appear in selection lists on the following forms:

- Event > Attendees (CR.30.60.30)
- Role List (SM.65.10.00)