

MYOB Advanced

Release Notes

2017.1.2

myob

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Introduction

Welcome to the 2017.1.2 release of MYOB Advanced.

What's New in this Release?

The 2017.1.2 release adds updates to the Payroll module and the Advanced OnTheGo mobile app, as well as fixes to issues identified in previous releases. The following sections provide details of the changes included in this release.

Installing this Release

The 2017.1.2 release is automatically deployed to all production accounts.

Note: An updated licence is required to enable configuration options for the new features. While accounts in our managed environment will have their licences updated automatically, a local installation must be updated manually by navigating to the Licence Maintenance (SM.20.15.10) form and clicking the **Update Licence** button.

New Features

Licensing Updates

Users with the “Project User” licence type now have the ability to create Purchase Receipts.

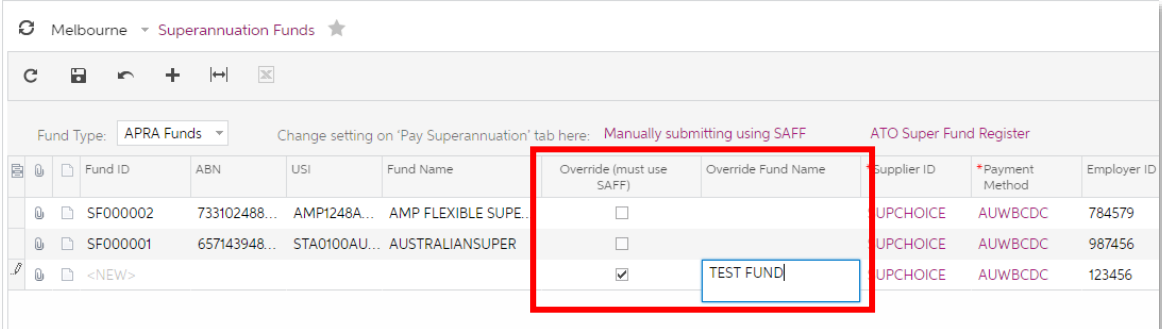
Payroll Updates

Support for Non-Pay Super APRA Funds (AU)

The Payroll module now allows you to set up APRA superannuation funds that aren't supported by the MYOB Pay Super service.

Note: If you want to use unsupported APRA funds, you cannot use the Pay Super service for any of your superannuation funds—see “Restrictions” on page 3.

In previous versions, when adding a new superannuation fund on the Superannuation Funds form (MP.PP.21.52), you were restricted to choosing a supported fund from a predefined list. This release adds override options that let you enter APRA funds that are not included in **Fund Name** list:



Fund ID	ABN	USI	Fund Name	Override (must use SAFF)	Override Fund Name	Supplier ID	Payment Method	Employer ID
SF000002	733102488...	AMP1248A...	AMP FLEXIBLE SUPE...	<input type="checkbox"/>		UPCHOICE	AUWBCDC	784579
SF000001	657143948...	STA0100AU...	AUSTRALIANSUPER	<input type="checkbox"/>		UPCHOICE	AUWBCDC	987456
<NEW>				<input checked="" type="checkbox"/>	TEST FUND	UPCHOICE	AUWBCDC	123456

When the **Override** option is ticked, you can enter any name into the **Override Fund Name** field. You must supply the fund's ABN manually—a link to the [ATO Super Fund Register](#) is now available on the Superannuation Funds form, so you can look up the fund's ABN and enter it.

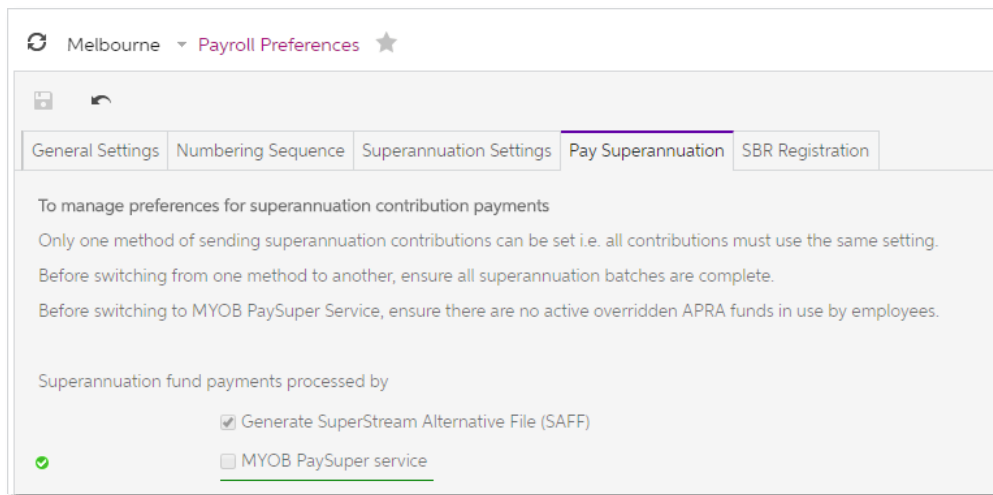
A **USI** column has been added to the main table, which displays the fund's Unique Superannuation Identifier—this is required for funds where the **Override** option is ticked. (For funds that are selected from the **Fund Name** list, this field is populated automatically.)

Note: The inclusion of the USI means that it is no longer a requirement that the **Fund Name** be unique, i.e. you can select the same APRA fund for multiple Superannuation Fund records, as long as the USI is unique.

Restrictions

It is not possible to override fund names if the Pay Super service is already in use—you can only use the override options if you are generating a SAFF file and submitting it manually. It is not possible to mix the options—you must either use the Pay Super service for all funds, or generate and submit a SAFF file for all funds. The option you are currently using is now displayed at the top of the Superannuation Funds form. Clicking on the text takes you to the Payroll Preferences form (MP.PP.11.00), where you can change this option on the Pay Superannuation tab.

The Pay Superannuation tab has been updated to make it clear which option is currently selected:



Melbourne ▾ Payroll Preferences ★

General Settings | Numbering Sequence | Superannuation Settings | **Pay Superannuation** | SBR Registration

To manage preferences for superannuation contribution payments

Only one method of sending superannuation contributions can be set i.e. all contributions must use the same setting.
Before switching from one method to another, ensure all superannuation batches are complete.
Before switching to MYOB PaySuper Service, ensure there are no active overridden APRA funds in use by employees.

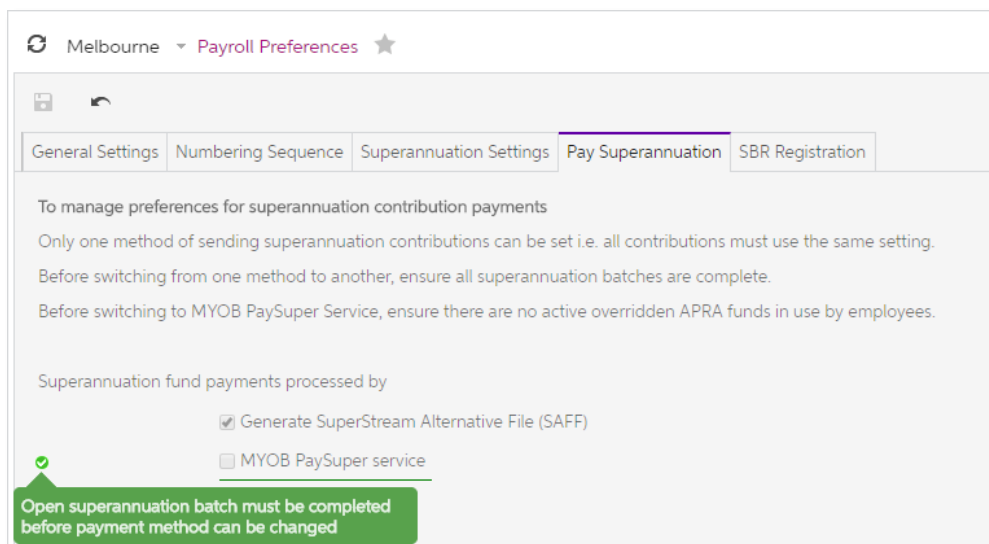
Superannuation fund payments processed by

Generate SuperStream Alternative File (SAFF)

MYOB PaySuper service

Note: In an upgrade, these options are set according to the system's existing behaviour, i.e. if you are currently using the Pay Super service, the **MYOB Pay Super service** option will be selected; otherwise, the **Generate SuperStream Alternative File (SAFF)** option will be selected.

You cannot change to the **MYOB PaySuper service** option if any active superannuation funds with overridden details exist. You are also prevented from changing this option (in either direction) if unprocessed superannuation batches exist in the system. A message indicating when this is the case appears on this tab:



Melbourne ▾ Payroll Preferences ★

General Settings | Numbering Sequence | Superannuation Settings | **Pay Superannuation** | SBR Registration

To manage preferences for superannuation contribution payments

Only one method of sending superannuation contributions can be set i.e. all contributions must use the same setting.
Before switching from one method to another, ensure all superannuation batches are complete.
Before switching to MYOB PaySuper Service, ensure there are no active overridden APRA funds in use by employees.

Superannuation fund payments processed by

Generate SuperStream Alternative File (SAFF)

MYOB PaySuper service

Open superannuation batch must be completed before payment method can be changed

Support for Pro Rata Lump Sum Entitlements

The Payroll module now supports the scenario of Lump Sum entitlements that accrue on a Pro Rata basis. This means that entitlements that have the **Lump Sum** option ticked for any entries on the Rules tab of the Entitlements form (MP.PP.33.00) can be selected for accrual pay items that have the “Accrued Pro rata” option selected for the **Accrual Method** on the Pay Items form (MP.PP.22.10).

The left screenshot shows the 'Entitlements' form for 'LONGSRV' (Long Service Leave). It features a table with columns: 'Time period after trigger date', 'Period Duration', 'Period', 'Entitlement Unit', and 'Lump Sum'. The first row is highlighted in green and has a red box around the 'Lump Sum' checkbox, which is checked. The table data is as follows:

Time period after trigger date	Period Duration	Period	Entitlement Unit	Lump Sum
0	7 Years		30.333	<input checked="" type="checkbox"/>
7	3 Years		13.000	<input type="checkbox"/>
10	5 Years		21.666	<input type="checkbox"/>
15	5 Years		21.666	<input type="checkbox"/>

The right screenshot shows the 'Pay Items' form for 'LEAVESL' (ENTITLEMENT ACCRUAL - Er). The 'Accrual Method' dropdown is highlighted with a red box and set to 'Accrued Pro rata'. The 'Method' is set to 'Amount'.

Where employees have Lump Sum entitlements that accrue on a Pro Rata basis, Advanced People now aggregates employees' total hours worked so that the entitlements can be calculated by the payroll's Dynamic Calculation Engine (DCE).

Note: See the “Known Issues” section on page 11 for limitations to this feature when upgrading to MYOB Advanced 2017.1.2.

Updating Historical Pay Item Information (AU)

In previous releases, when YTD amounts were imported using an Import Scenario, Payment Summary and Payroll Tax categories were not included in the imported information, which meant that information from the imported pays would not appear in some reports. This release enhances the import functions to capture this information, and provides new functions to update historical pay records with the correct categories.

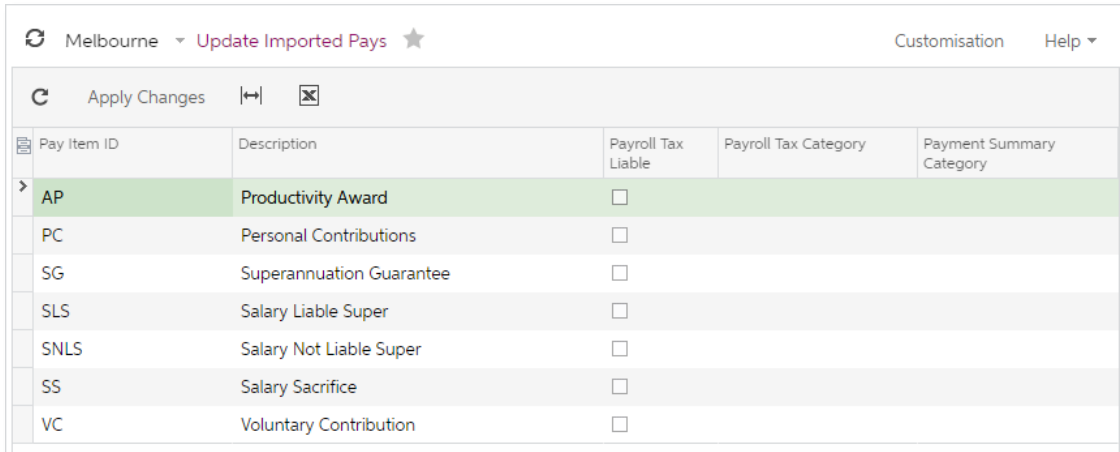
New Actions for Pay Item Liabilities

An **Actions** dropdown is now available on the Pay Item Liabilities form (MP.PP.10.25). After adding Payment Summary and/or Payroll Tax categories for pay items on this form, you can use the actions in the new dropdown to apply your changes to historical pays. Any changes to the **Liable for Payroll Tax**, **Payroll Tax Category** or **Payment Summary Category** columns will be applied to the relevant pays. The following actions are available:

- Update Pay History – updates all completed pays that were created in Advanced People.
- Update Imported Pays – updates all pays that were imported using an Import Scenario, using the new Update Imported Pays form (see below).

New Update Imported Pays Form

The new Update Imported Pays form (MP.PP.10.36) is available in the Configuration section of the Payroll module, and can also be opened by selecting the **Update Imported Pays** action on the Pay Item Liabilities form. This form lets you add Payroll Tax and Payment Summary information to pays that were imported using an Import Scenario:



Pay Item ID	Description	Payroll Tax Liable	Payroll Tax Category	Payment Summary Category
AP	Productivity Award	<input type="checkbox"/>		
PC	Personal Contributions	<input type="checkbox"/>		
SG	Superannuation Guarantee	<input type="checkbox"/>		
SLS	Salary Liabe Super	<input type="checkbox"/>		
SNLS	Salary Not Liabe Super	<input type="checkbox"/>		
SS	Salary Sacrifice	<input type="checkbox"/>		
VC	Voluntary Contribution	<input type="checkbox"/>		

This form lists the categories that pay items are imported under (these are not actual pay items in the Advanced People database—they are just a classification used by Import Scenarios). For each “pay item”, select the categorisations that apply to them:

- The **Salary Liabe Super** and **Salary Not Liabe Super** items should always have a Payment Summary Category of “Gross Payments”.
- The **Salary Sacrifice** item should always have a Payment Summary Category of “RESC Payments”.
- For other items, select the categories as applicable for your organisation.

When you have specified the information to add, click **Apply Changes**. All pays are updated with the details you selected.

Note: The Update Imported Pays form is a tool for entering information, not for displaying existing information about your system. The selections you make are not saved on the form—if you open it again, all fields will be blank.

Updates to Advanced OnTheGo

This release includes updates to the Advanced OnTheGo mobile app for Android and iOS.

Note: To access these updates, download the latest version of the app from the Apple App Store or the Google Play Store.

Operating System Support

The Advanced OnTheGo app for iOS now supports iOS 10.

Location Features

The Advanced OnTheGo app can send the user's location to the MYOB Advanced server before performing any action. The location is reported as a string in the format <Latitude>:<Longitude>. The field can be hidden or made unavailable for editing.

Global Search

Global search functionality has been added to the Advanced OnTheGo app for iOS.

Photo Enhancement

The Advanced OnTheGo app now has functions for enhancing images taken from the camera of a mobile device—this is useful for photos of receipts that may be attached to documents in MYOB Advanced. The following image enhancements make the image look better and more readable:

- The image is cropped by the bounding box of the detected edges.
- Image distortion is removed.
- The image is converted to black and white.
- The contrast of the image is maximized.

Settings are available in the app for changing these image transformations manually.

Interface Improvements

The mobile app's user interface has been improved:

- It is possible to put multiple fields in one line on a form of the mobile app.
- It is possible to put an action on a data entry form of the mobile app.
- It is possible to search directly in selector fields.

Interface Updates

The **Application Date** field on the Cheques and Payments form (AP.30.20.00) has been renamed to **Transaction Date**.

User Security Notifications

The system now sends a notification emails when employees' payment details are changed, to guard against potential system hacking. An email is sent when any alteration of the following details on the Employees form (EP.20.30.00) are altered:

- Payment Method field
- Payment Instructions section:
 - Account Number
 - Title of Account
 - BSB Number (Australian companies only)

Emails describe the information that was changed, the date and time of the change and the user who made the change.

These notifications are set up on the Automation Notifications form (SM.20.50.40). A notification called "EmployeePaymentSettings" has been created for the Employees form:

The screenshot displays the 'Automation Notifications' configuration interface. Key fields include: Screen ID (Employees), Notification ID (EmployeePaymentSettings), Description (EmployeePaymentSettings), Active (checked), Report ID (EmployeePaymentSettings), Report Format (Pdf), and Subject (((CurrentEmployee.LastModifiedByID.DisplayName)) on ((CurrentEmployee.LastModifiedDateTime))). Below the form, a preview of the email notification is shown, starting with the MYOB logo and the text: 'Hello, Your employee ((CurrentEmployee.AcctCD)) - ((CurrentEmployee.AcctName))'s payment settings recorded in MYOB Advanced have been modified by ((CurrentEmployee.LastModifiedByID.DisplayName)) on ((CurrentEmployee.LastModifiedDateTime)). If you did not request, or make this change please contact your system administrator. Thank you. (This is an auto-generated email, please do not reply)'

You can edit this notification to suit your needs:

- Deactivate the notification by clearing the **Active** checkbox.
- Edit the text of the email that will be sent on the Message tab.

Note: Do not edit the settings on the Conditions, Addresses and Fields tabs—this may stop the notification from working correctly.

Resolved Issues

The following table details the issues that are addressed by this release.

Problem ID	Description
Organisation	
143513642219 143710184231 143574281301 143523037671 143506854621 143461534141 143471097044 142646648131	Notes were missing from Tasks and Activities following a site upgrade. This has been resolved.
143556596249 143461534144	The error "Error #157: Another process has added the 'CSAnswers' record. Your changes will be lost." appeared after converting a Business Account to a Customer and saving the record. This has been resolved.
140127123391 139534197541	Not all fields were searchable on the "Select - Entity" window opened from the Incoming form (CO.40.90.00). This has been resolved.
141365259879 141121976271	The Opportunity Pipeline by Owner report (CR.62.40.10) calculated the Wgt Total value on the Summary line incorrectly. This has been resolved.
Finance	
139033705547 143668013981 139000654831	The error message "Unknown Column in 'ARInvoice.docDesc'" appeared after loading documents in the Documents to Apply tab of the Payments and Applications form (AR.30.20.00). This has been resolved.
142283296166 142280049093 141862717961	The error message "An error occurred while processing the field VendorID: Year, Month and Day parameters describe an un-representable DateTime" appeared if credit terms with multiple instalments was applied to a vendor, then the vendor was added to an AP Bill. This has been resolved.
140935561948 140669964479	A timeout error occurred after uploading a file with a large number of records on the Sales Price Worksheets form (AR.20.20.10). This has been resolved.
138464506907 138374860961	The error message error "Object reference not set to an instance of an object" could appear when opening a Debit Adjustment from the Supplier Details form (AP.40.20.00). This has been resolved.
141661392033 141652440181	Templates on the Transactions form (CA.30.40.00) were sorted by ID, which was inconsistent with other forms. This has been resolved; templates are now listed in alphabetical order.
141650188537 144125597601 144125597589 144125597585	In some cases, the Aged Period Sensitive report (AP.63.05.00) showed incorrect amounts. This has been resolved.

Problem ID	Description
Distribution	
139380396522 142847071231 140728098931 139365632498 139365632396 139365632391	Sales Orders and Purchase Orders printed two pages, with the correct information on the first page and the second page blank. This has been resolved.
139154667200 139146283571	Searching for a FOB Point on the Sales Orders form (SO.30.10.00) did not return correct results. This has been resolved.
139113584872 139063457561	In some cases, totals on a Sales Order could be calculated incorrectly. This has been resolved.
139002848776 138744578535	Purchase Order searches did not return results when searching on the vendor name. This has been resolved.
138640212462 138572720921	In some cases, bulk processing of Sales Order invoices did not create the required inventory journal entries for all transactions. This has been resolved.
138427304551 138356426621	In some cases, stock availability was displayed incorrectly on the Inventory Summary form (IN.40.10.00). This has been resolved.
144090656055 144065535281	If a Purchase Order was left open and the user returned to the Prepare Replenishment form (IN.50.80.00), the Qty To Process would be doubled. This has been resolved.
144087377484 143931474741 143710957311	In some cases, after a Purchase Order was processed, the Qty Replanned field on the Prepare Replenishment form (IN.50.80.00) could be incorrect. This has been resolved.
-	After deleting the AP Sub value on the GL Accounts tab of the Suppliers form (AP.30.30.00), an error appeared, but the user was not prevented from saving. This has been resolved.
System and Platform	
144164513468 144125597601 144125597589 144125597585	As of recent versions, it was not possible to use the <Line Number> field to determine where a field should be directed to. This has been resolved.
138624824385 139054884732 138572720171	Users with the "Executive User" licence type could not access some Organisation and Finance forms. This has been resolved.
137524425227 142336139731 137507555121	The error message "76: An error occurred while importing data into 'SiteMap' table." could appear when creating a snapshot. This has been resolved.
142887052815 142561181341	In some cases, Generic Inquiries were not translated into the correct SQL for the desired query. This has been resolved.
137418252830 136582427111	After editing the Default Payment settings in an Import Scenario for Suppliers, the changes were not saved. This has been resolved.

Problem ID	Description
Payroll	
-	This release adds a Pay Item ID column to the main table of the Employee's Current Pay form (MP.PP.31.30).
OnTheGo Mobile App	
-	The Save button on a document would disappear after an attachment was added to a detail line on the document. This has been resolved.
-	When a user tried to create an entity, e.g. a project, but did not specify any entity attributes, the application would hang. This has been resolved.
-	The Advanced OnTheGo app now remembers your password.
-	If a field was backspaced over, it remained blank. This has been resolved.
-	Negative overtime was displayed incorrectly in time cards. This has been resolved.

Known Issues

The following known issues and breaking changes have been identified in this release.

Partner users visible on some forms

User accounts with the licence type MYOB_Partner and the Admin account used exclusively by MYOB are hidden from all other users; they do not appear on user selection lists. However, these user accounts will appear in selection lists on the following forms:

- Event > Attendees (CR.30.60.30)
- Role List (SM.65.10.00)

Pro rata Lump Sum entitlements on upgrade

The following points must be taken into consideration when upgrading sites to MYOB Advanced 2017.1.2 or later, if your site uses lump sum entitlements that accrue on a pro rata basis:

- The upgrade will not split units worked inside a rollover pay run, i.e. units for period end and units worked for new entitlement period. This is a limited risk, as entitlements are likely to have only the first rule only as a lump sum; however, if the next rule is also a lump sum, units for that period will be inflated.
- The upgrade affects completed and processed pays only. If on upgrade a client has an open pay run with Lump Sum employees, they would need to reset or refresh that pay run so that the DCE will calculate units worked for that pay run.
- If you have already (before the upgrade) rolled over a lump sum entitlement, the upgrade will not correct the missing accrual value. You will need to make entitlement adjustments.
- The upgrade inserts “units worked” rows into the movements table. These values will not be editable or removable and are not visible in the UI.