

Setting up two-factor authentication on a new phone

Two-factor authentication (2FA) codes can be received via email or a mobile phone app ([help me choose which method to use](#)).

Whether you have a new phone or other mobile device, like a tablet, the process for setting it up is the same. Just be aware you can only have 2FA set up on one device at a time.

Choose your scenario and we'll step you through it.

I've never used 2FA on a phone before

I still have my old phone, but need to set up a new phone

I don't have my old phone, and need to set up a new phone

Having trouble?

See [Getting help with two-factor authentication](#) or give us a call.

- **Australia** - 1300 555 123 (7am - 8pm Mon-Fri, 9am - 5pm Sat-Sun Melbourne time)
- **New Zealand** - 0508 328 283 (9am - 10pm Mon-Fri, 11am - 7pm Sat-Sun New Zealand time)

You'll need your serial number handy. Find your serial number: [MYOB AccountRight](#) | [MYOB Essentials](#).

Related topics

[Two-factor authentication](#)

[Getting help with two-factor authentication](#)

[Switching between email and app two-factor authentication](#)

[Recovering your account](#)