Migrating MYOB AO & AO Classic to a new computer or server

These instructions require technical expertise

Make sure you know what you're doing and are using one of the products listed. If you're not sure, ask your IT professional or MYOB.

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MYOB INTERNAL STAFF ONLY

DO NOT MODIFY THIS ARTICLE. WHERE CHANGES ARE REQUIRED, REFER TO THE TECHNICAL SERVICES TEAM

Create user.sql

This article will advise you how to migrate MYOB Accountants Office (AO) and AO Classic by backing up the databases, installing AO classic, applying any applicable updates, installing SQL, installing AO *2013.0* or greater without converting data, restoring the database and then running a repair.

Please read through the instructions below prior to undertaking the migration process. MYOB strongly suggests that the migration of MYOB AO is performed by an individual with **strong knowledge** of these software products and is **competent** with the Microsoft Windows operating system. If you experience issues with MYOB software after following the instructions below, additional assistance of your migration **may fall outside** of the terms of your Sales and Service Agreement.

MYOB provides a **Migration Service**. If you have any doubts or concerns about completing this migration yourself, **please contact** your MYOB Client Manager and arrange for one of our technical services analysts to perform the migration for you. This service may **require a booking**, so please plan well in advance.

Before you install MYOB AO, consult the System Requirements page to ensure your setup is adequate to continue. Please talk with your IT provider if you have any questions.

Pre-migration checks

1. Backup the MYOB AO data on old server/standalone

Backup of templates and client documents

2. Pre-configuration and MYOBAO Data copy

3. Copy Document Manager and Intranet File Stores (if using Document Manager)

4. Install AO Classic onto the new server

5. Install MYOB AO

6. Restore SQL Databases

7. Repair MYOB AO

8. Update tax settings

9. Update Corporate Compliance paths (if using Corporate Compliance)

10. Copy MYOB AO templates and documents

11. Final Setup Processes