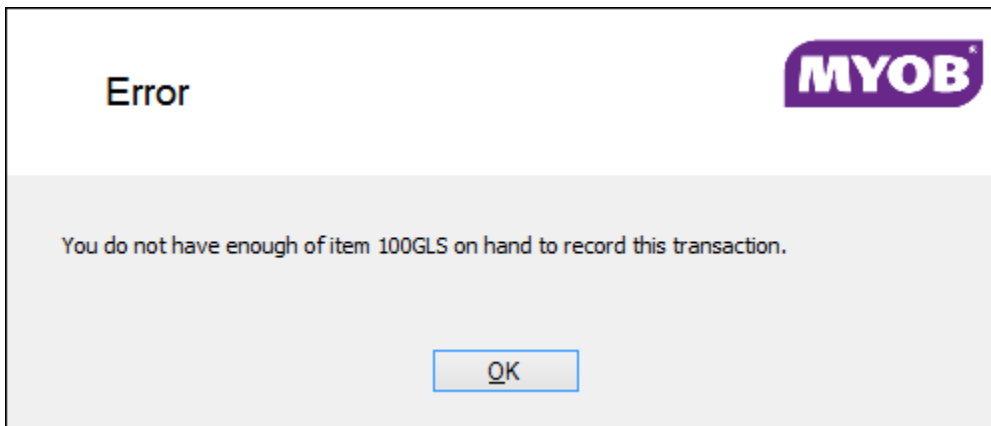


Error: Not enough items on hand to record this transaction

You will receive an error like the following if you try to return more items than what is recorded in your AccountRight inventory.



For example, if you have 7 glasses on hand that you want to return to the supplier, but AccountRight shows you having 6 glasses in stock, you will not be able to record that transaction.

How can I fix it?

Before you can record this transaction, you need to adjust your inventory.

1. Run an inventory report
2. Compare the report with your transaction
3. Make an Inventory Adjustment

If after doing an inventory adjustment and again attempting the return you receive a "non-zero value" error message, see our page [Error: Non-zero value](#).

Related topics

- [Error: Non-zero value](#)
- [Inventory](#)
- [Inventory reports](#)
- [Customising inventory](#)
- [Periodical inventory](#)
- [Making inventory adjustments](#)

From the community

MYOB AccountRight Enterprise v19.15 Upgrading to cloud version (2018.3)

Negative Inventory Value

unable to delete credit note or negative invoice

Inventory - negative balances

Negative Inventory Item Causing Issues

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