

Error: "An Error -3000 has occurred"

ANSWER ID:9323

Whenever AccountRight terminates abruptly, the first thing you should do is check your company file for errors by optimising and verifying your file (**File > Optimise Company File** and **File > Verify Company File**). This often fixes the problem.

For details on these processes, see the AccountRight help ([Australia](#) | [New Zealand](#)).

Other solutions to this error

- [Check for Windows updates](#) to see if there's any **Important** or **Optional** updates that need to be installed.
- Restore your most recent backup. The error may be due to a recent corruption in your company file. By restoring your most recent backup, the error may be resolved. Unfortunately this means you will need to re-enter all transactions since the backup was created. For details on restoring backups, see the AccountRight help ([Australia](#) | [New Zealand](#)).

If the error persists

Your company file might need repair. Check our website for more information on this service ([Australia](#) | [New Zealand](#)).

Related topics
Data file repairs
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